



Consumer Advisory Board Bulletin – December 2012

Upcoming Meetings and Events

Basic Health Plan Work Group

December 17, 2012
2:00pm-4:00pm
Legislative Office Building, Room 1E

Health Insurance Exchange – Board of Directors

December 20, 2012
9:00am-12:00pm
Legislative Office Building, Room 1A

Health Care Cabinet

January 8, 2013
9:00am-11:00am
Location TBD

Consumer Advisory Board

January 16, 2013
10:00am-12:00pm
State Capitol, Room 410

Updates from recent health reform meetings:

Health Insurance Exchange Board meeting (November 29)

- *Navigators and Assistors:* The Exchange outlined a new policy to hire and train navigators and in-person assistors who will help consumers make decisions on enrolling in health plans.
- *Consumer Forums:* The Exchange is holding a series of consumer forums, called “Healthy Chats”, to answer questions and get input from consumers. More information on these forums can be found on the Exchange website:
<http://www.ct.gov/hix/cwp/view.asp?a=4299&q=513848>
- *Qualified Health Plans:* The Exchange board adopted a set of policies and procedures for certifying qualified health plans which will be able to sell insurance policies to consumers in the Exchange.

More information on the Navigators/Assistors and Qualified Health Plans policies can be found in this presentation to the Exchange board:
http://www.ct.gov/hix/lib/hix/BOD_MeetingSlides_112912_FINAL.pdf

Consumer Advisory Board meeting notes (November 14)

- *Update from Health Insurance Exchange:* Peter van Loon, Chief Operating Officer of the Exchange, said that the Exchange is reaching out to consumers and working to make its systems easy to use.
- *Presentation by Health Technology Work Group:* Dr. Victor Villagra, co-chair of the Health Technology Work Group, presented the group’s recommendations and discussed how technology will improve consumer health care experiences.

Read the minutes from this meeting:

<http://www.healthreform.ct.gov/ohri/lib/ohri/ConsumerAdvisoryBoardMinutes111412.pdf>

Consumer Advisory Board

The Consumer Advisory Board was created in Public Act 11-58 to provide a voice for consumers in Connecticut’s health reform implementation. The Board is comprised of a diverse group of members representing consumers throughout the state. The Consumer Advisory Board advises the Governor’s Health Care Cabinet and the Office of Health Reform & Innovation on consumer issues related to health care in Connecticut. For more information:

<http://www.healthreform.ct.gov/ohri/cwp/view.asp?a=2742&q=333602>

Where can you learn more about health reform in Connecticut?

Office of Health Reform & Innovation:
www.healthreform.ct.gov

The CT Health Insurance Exchange:
www.ct.gov/hix

Questions?

Contact the Office of Health Reform & Innovation at (860) 524-7353 or
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